



DEPARTMENT OF THE TREASURY
INTERNAL REVENUE SERVICE
1111 Constitution Ave NW
Washington, DC 20224-0002

Communications & Liaison Division
Office of Outreach
Stakeholder Liaison Branch

June 27, 2022

Dear Partner,

My name is Maggie Romaniello, and I am writing to introduce myself to some and reintroduce myself to others. I am the Area 2 Stakeholder Liaison (SL) Manager within the Internal Revenue Service's Communications & Liaison organization. My group's area of coverage includes Maine, Vermont, New Hampshire, Massachusetts, Connecticut, Rhode Island, New Jersey, Maryland, Delaware, West Virginia, and Pennsylvania.

Stakeholder Liaison shares IRS key messages to educate the public and improve tax administration; we address known issues while encouraging feedback on how the agency is doing. We establish relationships with practitioner, industry, and community organizations representing small businesses, self-employed taxpayers as well as underserved and multilingual communities. We provide education to your organizations with local engagement, collaboration, and community outreach. We utilize information about the policies, practices, and procedures the IRS uses to ensure compliance with the tax laws.

We also elevate issues that affect tax administration using the Issue Management Resolution System (IMRS) – an internal database which provides a streamlined and structured process that facilitates issue identification, resolution or response, and feedback. IMRS is used by stakeholder liaison employees to address issues identified by stakeholders (like you!) concerning tax administration. For example, IMRS has recently elevated issues which resulted in the development of guidance for taxpayers to respond to notices more effectively.

We often receive questions regarding the topics below. Hopefully you will find these resources very helpful to you and your organizations:

- **Tax law questions**, please refer to the "[Help](#)" tab in the top menu bar on irs.gov.
- **Refund inquiries**, please visit the "[Where's My Refund](#)" page.
- **Recovery Rebate Credit inquiries**, please visit the "[Recovery Rebate Credit](#)" page.
- **Child Tax Credit inquiries**, please visit "[Child Tax Credit](#)".
- **For information available on multilingual resources**, please visit "[IRS expands multilingual resources and services](#)".

My Area's Senior Stakeholder Liaisons' Contact Information is listed below. I'm confident you will recognize the name(s) of your assigned SL(s).

In addition, Area 2 has a general email (cl.sl.area.2@irs.gov) and telephone number (412) 404-9151 where messages can be left and will be returned as soon as possible.

As always, we request that you do not send Personally Identifiable Information (PII) to IRS via e-mail. I'm sure some of you have received some of the IRS key messages from your local Stakeholder Liaison. Please continue to reach out to them for additional information as needed, or if you have additional questions. We appreciate you sharing IRS information with your members and the communities you serve.

| IRS Office | Stakeholder Liaison Name | Contact Phone Number | E-mail address |
|-------------------|--------------------------|-----------------------|--|
| Philadelphia, PA | Yvette Brooks-Williams | (267) 941-6250 | Yvette.E.Brookswilliams@irs.gov |
| Philadelphia, PA | Leslie Chambers | (267) 941-6245 | Leslie.A.Chambers@irs.gov |
| Philadelphia, PA | Stephen Connor | (267) 941-6265 | Stephen.Connor@irs.gov |
| Hartford, CT | Nancy Feliciano | (860) 594-9014 | Nancy.Feliciano@irs.gov |
| Philadelphia, PA | Richard Furlong | (267) 941-6343 | Richard.G.Furlong@irs.gov |
| Edison, NJ | Glenn Gizzi | (732) 777-7269 | Glenn.J.Gizzi@irs.gov |
| Newark, NJ | Jill Maniacci | (973) 468-3226 | Jill.A.Maniacci@irs.gov |
| Hartford, CT | Joseph McCarthy | (203) 415-1015 | Joseph.S.Mccarthy@irs.gov |
| Baltimore, MD | Veronica Tubman | (443) 853-5065 | Veronica.Tubman@irs.gov |
| Warwick, RI | Odette Turenne | (401) 826-4764 | Odette.Turenne@irs.gov |
| Pittsburgh, PA | Philip Yamalis | (412) 404-9155 | Philip.G.Yamalis@irs.gov |

We look forward to working together, because together we can make a difference.

If I can be of service at any time, please feel free to contact me.

Kind regards,

Margaret "Maggie" Romaniello
 Stakeholder Liaison Area 2 Manager
 Phone: (860) 594-9016
 E-Fax (877) 477-8073
Margaret.A.Romaniello@irs.gov

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